

Web Hosting Recommendations & FTP Download Guide

Recommended Web Hosting Providers

These providers are well-suited for small to medium websites and offer good performance, support, and value:

1. SiteGround - <https://www.siteground.co.uk/>

- **Why:** Excellent customer support, fast performance, great for WordPress, UK servers available.
- **Features:**
 - Free daily backups
 - Built-in caching
 - Easy cPanel alternatives

2. Krystal Hosting (UK-based) - <https://krystal.io/>

- **Why:** Eco-friendly UK company with data centers in London, solid uptime.
- **Features:**
 - cPanel access
 - Free website migration
 - UK-based support

◆ How to Download Website Files from Eclipse FTP

If your website is hosted with Eclipse and need to back up your files via FTP, here's exactly how to do it.

● FTP Access Details

- **FTP Hostname:** myfiles.eclipse.co.uk
- **Port:** 21

Eclipse Broadband Ltd

Registered Company Number: 12761508 | Tel: 0345 122 4111 | Visit: www.eclipsebroadband.co.uk

- **Protocol:** FTP (plain or with explicit TLS if supported)
- **Username/Password:** (Use your Eclipse FTP credentials)

● What You'll Need

- A **desktop FTP client**:

- [FileZilla \(Free\)](#)
- WinSCP (Windows only)
- Cyberduck (Mac)

● Step-by-Step: Download Website via FileZilla

Step 1: Install FileZilla

- Download and install FileZilla Client from: <https://filezilla-project.org/download.php>

Step 2: Open FileZilla and Connect

1. Open FileZilla.
2. In the top bar, enter:
 - **Host:** myfiles.eclipse.co.uk
 - **Username:** your FTP username
 - **Password:** your FTP password
 - **Port:** 21

3. Click **Quickconnect**.

*If you're prompted about an insecure connection, you can continue or configure TLS under **Site Manager**.

Step 3: Locate Website Files

- Once connected:
 - The **right pane** shows files on the server.
 - The **left pane** shows files on your local computer.

- Navigate to the directory where your website is stored (often /public_html/ or /htdocs/).

Step 4: Download Files

1. In the **right pane**, select all website files and folders.
2. Right-click and choose **Download**.
3. Files will be transferred to the local folder selected in the left pane.

● **Tip:** Make sure to download:

- HTML, CSS, JS, PHP files
- Media (images, videos)
- .htaccess, robots.txt (if present)